Sioux Center Health An Avera Partner



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100 HOSPITALS

FOR PATIENT EXPERIENCE

2024



2024





2024 Annual Report



SIOUX CENTER MEDICAL CLINIC

(712) 722-2609 1101 9th St SE, Sioux Center, IA Monday - Friday: 8 a.m. - 5 p.m. Saturday: 8 a.m. - 12 p.m. EMERGENCY ROOM STAFFED 24/7

HULL MEDICAL CLINIC

(712) 439-1315 807 Main St, Suite D, Hull, Iowa Monday - Friday: 8 a.m. - 5 p.m.

HAWARDEN MEDICAL CLINIC

(712) 551-1000 920 Avenue F, Hawarden, Iowa Monday - Friday: 8 a.m. - 5 p.m.

CROWN POINTE ESTATES

(712) 722-8260 1400 7th Ave SE, Sioux Center, Iowa Monday - Friday: 8 a.m. - 5 p.m.

f 🖸 🖬 WE'RE SOCIAL!

Follow us on Facebook, Instagram, and LinkedIn @siouxcenterhealth

FOR MORE INFORMATION

about our locations, providers, and services: visit us online at

mission

Bring hope, health, and healing to life.

vision

Guided by Christian values, we commit to consistently deliver an excellent experience to every person at every encounter.

values

Hospitality | Compassion | Respect | Justice

keys to excellence

Ministry Be the hands and feet of Jesus' healing ministry People Be the partner of choice for employees, physicians, and leaders Service Consistently deliver an excellent experience to every person at every encounter Quality Deliver the best outcomes for every person Financial Stewardship Improve financial stability



Nathan Bakker Jennifer Jansen Josh Bowar Janet Boone Bruce Dooyema Cory Gotto Curt Hohman Jason Koeleweyn, MD Neil Van Schouwen



Excellent: a word that perfectly encapsulates 2024. I couldn't be prouder of the achievements Sioux Center Health has made this year. With an outstanding and growing team, exceptional quality awards, and high patient satisfaction ratings, we are truly humbled and grateful for the opportunity to provide the best care for our region. Our mission of providing hope, health, and healing has guided us to where we stand today and shapes our vision for the future.

After navigating challenging times in health care, we are positioned well for the future. This year, we proudly received several significant awards, all of which underscore our commitment to quality care and our dedication to continuous improvement. These great honors reflect the hard work and commitment of our incredible team. We are deeply grateful for the opportunity to serve our communities with award-winning health care and humbled to be trusted as your provider for life.

From growing our medical staff to expanding care access to Hull and Hawarden, we remain focused on future growth, always keeping the generations to come in mind. Our plans for expansion and enhancements within our region are designed to meet the evolving needs of our communities while maintaining our high standards of excellence. Our unwavering commitment to delivering exceptional service at every encounter remains at the forefront of our efforts. Together, we are not just addressing today's needs... We are laying the foundation for a bright future: our ministry is positioned well for a new year of new opportunities.





BECKER'S

Critical Access Hospital CEOs to Know





jobs.siouxcenterhealth.org







EXPANDING OUR FOOTPRINT

Center

Sioux Center Medical Clinic Sioux Center Health Crown Pointe Estates Occupational Health Home Medical Equipment

Hawarden

Medical Clinic Behavioral Health

service lines

Sioux Center Health An Avera Partner

Service Locations

MAP

es & Nutrition Educatio Ear-Nose-Throat Home Health & Hospice Care Infusion Center Laboratory

ational Therapy Orthopedic Pain Clinic Pediatric Cardiology Physical Therapy

iratory Therapy Qutpatient Services Women's Health Wound & Ostomy Care

Building healthier communities, together.



Stephanie **Burger,** MD EAR, NOSE, & THROAT CLINIC



Sioux Center Health is now offering Inspire Sleep Therapy, a groundbreaking treatment for obstructive sleep apnea (OSA) in patients who are unable to use Continuous Positive Airway Pressure (CPAP) therapy. OSA, which affects 22 million Americans, occurs when the airway collapses during sleep, blocking the flow of oxygen to the brain, leading to disruptive sleep, mood and memory problems, and increased risks of accidents, stroke, heart attack, and even death. Inspire works by using mild stimulation to open the airway during sleep, allowing oxygen to flow naturally, and is activated by a small handheld remote before bed and deactivated upon waking. The safety and effectiveness of Inspire were demonstrated in the five-year STAR clinical trial, which showed significant reductions in sleep apnea events and improvements in quality of life, with over 150 peer-reviewed publications supporting the results. For more information, speak with your Sioux Center Health provider or visit inspiresleep.com.

> MAKO **SmartRobotics**

Joint pain can stem from various causes, and each patient's experience is unique. Understanding the source of your pain helps us recommend the most effective treatment options. While many patients initially try medication and conservative treatments for knee or hip pain, those who don't achieve sufficient relief may be candidates for Mako Total or Partial Knee, or Total Hip replacement at Sioux Center Health. Mako-assisted surgeries offer improved outcomes, including less pain and faster recovery, compared to traditional manual joint replacements.



Bryce Braaksma, DO ORTHOPEDIC SURGERY









Surgery Center

Our surgical area continues to grow at a rapid pace as we strive to provide more services locally for our region. The growth in general surgery, ENT, and orthopedics drives a need for more surgical space. In addition, the number of births occurring at Sioux Center Health has been on the rise for the last three years. The growth in these areas has led to initial designs for two more surgical suites, more pre/postoperative rooms, and additional space in our Specialty Clinic.





FUTURE

Hull Expansion

After Sioux Center Health acquired the Hull Professional Plaza in 2022, plans began to be put into place to meet the needs of our growing community. We look forward to investing in our Hull Medical Clinic and Therapy Center. In 2024, we took another step forward by purchasing an additional lot to accommodate even more services.

Crown Pointe Estates

In 2023, Sioux Center Health's Senior Living Campus, Crown Pointe Estates, marked a significant milestone in our commitment to providing exceptional senior care with the completion of a multimillion-dollar project as part of our Growing Community campaign. This expansion has brought our community together in ways we had hoped for - and more. The new spaces, enhanced amenities, and improved access have created a vibrant environment where residents, families, and staff can connect and thrive. We are deeply grateful for the overwhelming support from our community, whose generous contributions made this vision possible. Thanks to their dedication, we continue to offer the highest standard of care to seniors in Northwest lowa, setting the foundation for a bright future at Crown Pointe Estates.







We are thrilled to welcome Kyle Hiemstra as the new Sioux Center Health Foundation Director of our ministry. In this Kyle role, Kyle will engage with our community Hiemstra and play a key

part in the future success of our health ministry. He'll be guiding the Foundation's

activities, building strong donor partnerships, and helping raise funds that directly impact the lives of our patients and community members.

As Kyle transitions into this new role, we thank him for his eight years of dedicated service as a Sioux Center Health board member, most recently serving as board president. His dedication to enhancing Sioux Center Health for future generations is invaluable.

From investing in local students pursuing careers in health care to financially sustaining expansion projects for the future of our health ministry, your support through the Sioux Center Health Foundation allows us to maintain our commitment to providing high-quality health care right here at home.

Thank you for being part of our mission.

siouxcenterhealth.org/donate

Grown Pointe Christmas Festive Sweater Trivia Pizza & Puzzles Snow Ball Swinging Fore Scholarships Snow Ball 2025 ticket oit. v/snowbal



DEGR

CARE

RSUING

ARS





a place to call home.



Our team is dedicated to meeting your needs and ensuring you have a wonderful place to call home. Our warm and friendly living environment offers all the comforts and security that you deserve.



Our commitment to the continuum of care ensures that the needs of the people we care for are met at the level of service they require, at any point in their fulfilling lives.



We offer many opportunities for a rich and fulfilling life, including spiritual care. All are welcome to attend worship services held in the chapel and other areas of the campus. Bible studies and discussions with pastors are regularly scheduled and open to everyone.



Salon 12:7 is a full-service beauty salon exclusively for our residents. Clients can visit to enjoy services such as hair shampooing, styling, haircuts, and trims.



Our dining has earned awards for exceptional food and friendly, attentive service. Delicious food and drinks are served at our two dining locations: West Branch Social Club and the Café on Main.

Services

- Independent Living
- Assisted Living
- Assisted Living Memory Care
- Nursing and Skilled Care





HOPE • HEALTH • HEALING









FAMILY MEDICINE Physicians















100

clinic vis

avid

ssen





Daniel Vanden Bosch



Dr. De Jong brings nearly twenty years of experience in patient care, joining us following an OB partnership with Hegg Health Center in Rock Valley. His extensive background in family medicine makes him a valuable addition to our team.

Dr. VanderKooi, a Sioux Center native, came home to our community following medical school rotations at Sioux Center Health.



siouxcenterhealth.org/providers

FAMILY MEDICINE P S NEW Luis Sarah Barragar Cam







Behavioral Health Providers





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Radiology





\$1,783,699

Expenses by category:

Wages & Benefits \$37,389,217

Payor sources by category:







9,770 **OUTPATIENT CLINIC** VISITS



Contracted Services \$8,567,321

Supplies & Other \$17,255,684 .681 **EKG VISITS**

.862 **CT VISITS**

883 **MRI VISITS**

2,127 ULTRASOUND VISITS

44 NUC MED VISITS

OUTPATIENT

SURGERIES

\$34,439,378

UNCOMPENSATED CARE



TOTAL GROSS PATIENT SERVICE REVENUE

NEW OPPORTUNITIES - NEW GROWTH NEW SERVICES • NEW PARTNERSHIPS EXCELLENCEIN PARTNERSHI





Sioux Center Health Sports Therapy Level Up Camp at the ASB Sports Complex

Couples & Family Counseling Services



"Better Together" Mental Health Campaign







Karen Schuiteman, RN | Volunteer SHIIP Coordinator Winner of Governer's Voluntee vard





Northwest Iowa Community College 8th Grade Career Day



Reading to Kindergarteners with Kinsey Elementary



TH CEN

Local Iowa Beef offered in Garden Café











GRATEFUL. BLESSED.



CATEGORIES WON:

- Advanced Practice Provider: Morgan Meissner, PA-C
- · Assisted Living: Crown Pointe Estates
- · Clinic: Sioux Center Health Medical Clinic
- · CNA: Suzanne Den Herder
- · Ear, Nose & Throat: Dr. Stephanie Burger
- Home Health Services: Sioux Center Home Health & Hospice Services
- · Hospital: Sioux Center Health

Sioux Center Health An Avera Partner

- · Hospital Dining: Garden Café
- Long Term Care Facility: Crown Pointe Estates
- · Mental Health Services: Sioux Center Health
- Nurse (RN or LPN): Maria Gomez
- · Occupational Therapist: Dana Visser
- Pharmacy/Pharmacist: Paige Smit
- · Physical Therapist: Julie Bajema
- Physician: Dr. Vanden Bosch











HOSPITAL REVIEW

- BEST IN CARE TRANSITIONS
- BEST IN PATIENT EXPERIENCE
- TOP RECOMMENDED HOSPITAL
- TOP CRITICAL ACCESS CEO TO KNOW

Sioux Center Health received a five-star rating as one of the country's top recommended hospitals.



IN Northwest Iowa

We are honored to be the top provider for health care in Northwest Iowa.

At Sioux Center Health, we are here to serve you and your family throughout the continuum of care - from birth to end of life, and every stage in between. Best of all, as part of Sioux Center Health, you are always surrounded with state-ofthe-art technology and the support you need. It's family-centered care in a safe, comfortable, and award-winning environment.



OUR PATIENTS ARE OUR PRIORITY.

BEST HOSPITALS WOMEN'S CHOICE AWARD

OBSTETRICS 2024

The future is prign

siouxcenterhealth.org | 712-722-1271 | 1101 9th St SE, Sioux Center, IA 51250