

SPECIALTY CLINICS

- ALLERGY
- BEHAVIORAL HEALTH
- CARDIOLOGY
- DERMATOLOGY
- EAR-NOSE-THROAT
- GENERAL SURGERY
- MEMORY CENTER
- NEPHROLOGY
- NEUROLOGY
- NEUROSURGERY
- OPHTHALMOLOGY
- ORTHOPEDIC
- PAIN CLINIC
- PEDIATRIC CARDIOLOGY
- PODIATRY
- RADIOLOGY
- UROLOGY
- VASCULAR CLINIC
- VEIN CLINIC
- WOUND CARE

TELEMEDICINE

- SPECIALTY CLINICS
- BURN CENTER
- INFECTIOUS DISEASES
- NEPHROLOGY
- ONCOLOGY

FAMILY MEDICINE PHYSICIANS



LoriAnne Andersen, MD  
Sioux Center



Robert Clemens, MD  
Sioux Center



Paul De Jong, MD  
Sioux Center



David Janssen, MD  
Sioux Center



Lindsey Junk, MD  
Sioux Center  
Hawarden



Jason Koelwyn, MD  
Sioux Center



Casie Leightner, MD  
Hull



Scott Rens, MD  
Chief Medical Officer  
Sioux Center



Abby Stroeh, DO  
Hull



Daniel Vanden Bosch, MD  
Sioux Center  
Hawarden

ADVANCE PRACTICE PROVIDERS



Sarah Cam, ARNP  
Sioux Center



Leslee Graff, PA-C  
Hawarden



Jakob Hertel, CNP  
Orthopedics  
Sioux Center



Anne Hooyer, ARNP  
Hawarden



Brett Hutton, ARNP  
Hawarden  
Hull



Tasha Jennings,  
DNP, PMHNP, FNP  
Behavioral Health



Jeanne Kleinhesselink,  
DNP, PMHNP, FNP  
Behavioral Health



Morgan Meissner, PA-C  
Sioux Center



Claire Rozeboom, PA-C  
Hull  
Sioux Center



Bethany Scholten, ARNP  
Sioux Center



Jill Van Otterloo, PA-C  
Sioux Center



Valerie Van Zandbergen, ARNP  
Sioux Center



Sarah Wierda, ARNP  
Allergy  
Sioux Center



Abby Van Zee, ARNP  
Wound Care, Ostomy  
Sioux Center

SPECIALISTS



Brooke Konz, MD  
General Surgery



Nicholas Mouw, MD  
General Surgery



Shahid Naqvi, MD  
General Surgery



Julie McKay, MD  
Radiology



1101 9th St SE | Sioux Center IA 51250  
712.722.1271 | siouxcenterhealth.org



609

EMPLOYEES  
SERVING IN  
81 DEPARTMENTS

54

ZIP CODES  
REPRESENTED BY  
OUR EMPLOYEES

1

MINISTRY TO BRING  
HOPE, HEALTH, AND  
HEALING TO LIFE.

81%

FIRST YEAR  
RETENTION RATE

91%

OF EMPLOYEES  
WOULD HIGHLY  
RECOMMEND  
WORKING AT SIOUX  
CENTER HEALTH

21%

EMPLOYED MORE  
THAN 10 YEARS

98%

OF EMPLOYEES AGREE  
THAT THEY  
UNDERSTAND HOW  
THEIR JOBS SUPPORT  
OUR MISSION

86%

OF PATIENTS WOULD  
RECOMMEND SIOUX  
CENTER HEALTH  
SERVICES



BECKER'S  
HOSPITAL REVIEW

- BEST IN NURSE COMMUNICATION
- BEST IN PHYSICIAN COMMUNICATION
- BEST IN CARE TRANSITIONS
- BEST IN PATIENT EXPERIENCE
- TOP RECOMMENDED HOSPITAL
- TOP CRITICAL ACCESS CEO





# COMPLETION. COLLABORATION. CONTINUATION.

For 2023, these themes helped guide Sioux Center Health in delivering on our mission of bringing hope, health, and healing to life. Healthcare continues to be a challenging endeavor as market conditions are continually changing. Inflation continues to play havoc on the costs of goods and services. The recruitment and retention of our amazing workforce remains a top priority because, at the end of the day, these people are the hands and feet that deliver all of our care and services. As we begin looking at what 2024 has in store, let's first take a recap of 2023.

## COMPLETION.

Our Board of Directors and all of our employees are pleased to announce that the three-year construction project, Growing Community, has concluded. Growing Community included six actual projects on two campuses. On the hospital/clinic campus, it included nearly doubling the size of our family medicine clinic in Sioux Center and reconfiguring our front entrance and admission process. A major component of the clinic space is dedicated, integrated behavioral health services that have helped serve one of our biggest needs in the region. This addition and remodel were critical to allow for continued growth. Access to care has been one of our major priorities, and now we are positioned to continue not only adding new members to our team of clinicians but also being prepared to meet the changing demands of our patients when it comes to accessing care.

The Growing Community project also began with changing the name of our senior campus to Crown Pointe Estates. What's in a name? A lot, actually. The vision of our Board of Directors was to create an inclusive campus that was a destination for not only the individuals who make the transition from home to the campus but also everyone else they connect with in their lives. We envisioned a community that brought people together, so breaking down barriers between types of service was the first step in that process.

The actual physical components of the project included 32 new rooms comprising the Birch neighborhood of the Care Center. Birch provides a nursing home level of care for the residents. The new Maple neighborhood consists of 24 new assisted/independent living apartments, while the new Willow neighborhood provides 16 more assisted living apartments designated for memory care. Finally, the piece that pulls it all together is our new Main Street, which literally connects all the levels of care. It is amazing to see all the families, friends, and other visitors making their way to the café, salon, social club, chapel, outdoor living area, and the overall community it has created. Seeing the vision of our Board of Directors come to life is a wonderful thing to watch unfold right in front of your eyes.

## COLLABORATION.

That is a long word that has an even longer-lasting impact when you put it into motion. This year, Sioux Center Health continued building on our strong history of collaboration in the best interests of the people and communities we serve. We continued our history of collaboration with Hegg Health Center in Rock Valley through a new surgical partnership. Our general surgeons now provide care each week at Hegg Health Center so patients can receive their care locally. We also added Merrill Pioneer Hospital in Rock Rapids to the surgical partnership. Of course, these partnerships would not happen without the ongoing collaboration between Sioux Center Health and Floyd Valley Healthcare in Le Mars through our joint employment of general surgeons.

Another collaboration several years in the making is a new partnership between Sioux Center Health and Promise Community Health Center. This new partnership involves Sioux Center Health providing the services of a Medical Director to Promise Community Health. This is so important because it helps provide continuity of care between the two organizations located in Sioux Center. Daniel Vanden Bosch, MD, started working with the Promise team in September and will continue helping both clinical teams coordinate and collaborate to provide the best care possible. We are excited about where this new collaboration can take both organizations in the future.

## CONTINUATION.

We accomplished a lot in 2023, but we must continue to plan and adapt for whatever the future holds. While we closed our Growing Community project this year, we have already been evaluating and planning for future needs. Our surgical area continues to grow at a rapid pace as we strive to provide more services locally for our region. The growth in general surgery, ENT, and orthopedics continues to drive a need for more surgical space. In addition, the number of births occurring at Sioux Center Health has been on the rise for the last three years. The growth in these areas has led to initial designs for two more surgical suites, more pre/post-operative rooms, and additional space in our Specialty Clinic. The Hull Clinic also continues to grow, so initial designs are in the works to expand that space to accommodate more clinicians and services in the near future. Our Foundation is hard at work identifying partners and opportunities to help support these needs, and we look forward to rolling out the plans in the near future.

We look forward to continuing to serve all of our communities and patients next year and for generations to come. Blessings to everyone, and see you in 2024.

*Cory Nelson*

Cory Nelson  
Chief Executive Officer

Cory Nelson  
Sioux Center Health  
Top Critical Access CEO



- EXECUTIVE BOARD OF DIRECTORS**
- Kyle Hiemstra  
President
  - Nathan Bakker  
Vice-President
  - Jennifer Jansen  
Secretary
  - Josh Bowar  
Treasurer
  - Janet Boone
  - Bruce Dooyema
  - Cory Gotto
  - Curt Hohman
  - Dr. Jason Koelewyn
  - Neil Van Schouwen

## FY2023 OVERVIEW



### NEW PROVIDERS AT SIOUX CENTER HEALTH

We welcomed Dr. Lindsey Junk, Dr. Abby Stroeh, and Nurse Practitioner Sarah Wierda who joined our team of family medicine providers.



### TOUR OF HOMES

The Sioux Center Health Foundation raised \$10,000 in its first-ever Tour of Homes. Proceeds from this event were used in the construction of our Infusion Center.



### CROWN POINTE ESTATES

In January, Crown Pointe Estates completed its three-year expansion, connecting all levels of care on our Senior Campus. This included additional rooms in each level of care, as well as the creation of Main Street, a community hub at Crown Pointe Estates.



### AMERICAN STATE BANK SPORTS COMPLEX

Andrew Hoogveen, DPT, joined our therapy team to bring sports medicine and physical therapy to the American State Bank Sports Complex in partnership with Dordt University.



### INFUSION CENTER

In March, our six-room Infusion Center expansion opened to patients. This space has been used for more than 1,850 infusions since its opening. The Infusion Center allows patients to receive chemotherapy, treatment for rheumatoid arthritis, migraines, multiple sclerosis, and more right in our community.



### GROWING COMMUNITY

The Sioux Center Health Growing Community Campaign came to a close. This project helped us to complete renovations in our clinic and the expansion at Crown Pointe Estates



### SURGERY PARTNERSHIP

Through a new surgical partnership with Hegg Health Center, our general surgeons began seeing patients in Rock Valley one day per week.



### HEALTHCARE WEEK

We celebrated our hard-working staff during Healthcare Week in May. This celebration included 'filling our cup' based on Romans 15:13 "May the God of HOPE fill you with all joy and peace in believing, so that by the power of the Holy Spirit you may abound in HOPE."



### FOUNDATION SCHOLARSHIPS

Thanks to our annual Swinging Fore Scholarships Golf Tournament, the Sioux Center Health Foundation was able to award \$25,000 in scholarships to students pursuing a degree in the medical field.



**HEALTH SYSTEM EXPENSES BY CATEGORY**  
Salaries - 41% | Benefits - 12% | Professional Fees - 13% | Supplies - 13% | Repairs & Maintenance - 2%  
Other - 7% | Interest - 3% | Depreciation - 9%

**INPATIENT DISCHARGES BY PAYOR**  
Medicare - 31% | Medicaid - 13% | Blue Cross 23%  
Commercial - 15% | Private Pay - 18%

Hospital Admissions.....	605
Hospital Patient Days.....	3,042
Medical Clinic Visits.....	35,410
Behavioral Health Visits.....	4,740
Emergency Room Visits.....	3,601
Outpatient Visits.....	75,560

Births.....	261
Surgical Procedures.....	2,286
Radiology Procedures.....	14,274
Therapy Visits.....	21,146
Laboratory Tests.....	234,272
Occupational Health Visits.....	5,401

Care Center Admissions.....	94
Care Center Days.....	26,987
Independent and Assisted Living Days.....	17,503
Home Health Visits.....	4,809
Meals Served.....	159,306
Volunteer Hours.....	2,414
TOTAL GROSS PATIENT SERVICE REVENUE	\$88,420,765

## BOARD OF DIRECTORS

As the end of my first full year as Board President draws near, I want to reflect on why I chose this commitment as well as the appreciation I have for Sioux Center Health, our board members, and the community. As I continue to grow in my role, I keep learning about the essential services that Sioux Center Health provides for Sioux Center and our surrounding communities as a rare, growing rural critical access hospital. Through their 600+ employees, this organization makes a remarkable impact on the communities we call home. I am grateful for Sioux Center Health's leaders, physicians, nurses, and staff. It takes an outstanding team to fulfill Sioux Center Health's mission, and I have quickly learned that we have the best. To our board members, thank you for your willingness to serve. I feel privileged to have served and to continue serving with you. May we continue to be forward-thinking and good stewards of our resources as we plan and prepare for the needs of our community's healthcare. Finally, none of this is possible without community support, prayers, and giving. We are so fortunate to have committed supporters of Sioux Center Health who trust our vision. Thank you for the opportunity to serve and for your support.



Kyle Heimstra  
Sioux Center Health  
Board President

## SIOUX CENTER HEALTH FOUNDATION

Our focus throughout the past several years has been community. The need for healthcare within our communities continues to increase as our communities continue to grow. Our goal is to provide services and care to those who live, work, and choose education here through every stage of life. Sioux Center Health strives to continue to build a legacy of growth, integrity, value, care, and community, but cannot pursue those things without the generosity of the community. Contact Dorinda today to discuss the ways your legacy can make an impact within our community.



Scan to donate to the Sioux Center Health Foundation



Dorinda Oostenink  
Sioux Center Health  
Foundation Director  
712-722-8415